



Home Theater Multi-Room Audio & Video
Home Automation Lighting Control Phone Systems Data Networks

To: Wendy Gesler
 GPS
From: Reggie Knowles
Re: Thank You

Wendy,

On behalf of Artistic Systems I wanted to send you a note to express our gratitude for all of your hard work. Your commitment to excellent customer service is a model for our industry.

Please accept my apologies in that this is the first time we have ever formally expressed our sincere *thanks*. As you know, our history goes back several years. You (GPS) have always met or exceeded our needs. Your ability to not only respond to our requests but to also ask pertinent questions is part of what I think makes GPS the best. Your concern for the end user, the customer, is clear. That is a unique quality and it is one we value greatly. GPS isn't just a company....you are part of our team.

Please feel free to use Artistic Systems as a reference. We will absolutely give GPS the highest recommendation we can.

Sincerely,

A handwritten signature in black ink that reads 'R Knowles'.

Reggie Knowles
Sales Manager

Artistic Systems
313 Adams Ranch Rd. Ste 200
Telluride CO 81435
970-728-0400